

# Providing our community with affordable fresh produce





Affordable access to fresh and nutritious Australian produce



Culturally inclusive produce that's consistent & reliable



Fresh produce at 50% of its recommended retail value<sup>a</sup>



Assistance with charity grant applications to purchase fresh food

What is the Fresh Food Project?

Operating as a social enterprise of The One Box, we work with universities, charities, councils, and community groups across Australia to provide affordable, high-quality fresh produce at approximately 50% of the recommended retail value. To ensure flexibility, both pre-packed boxes and market-style bulk produce arrangements can be offered.

# How is the fresh produce delivered?

#### Pre-Packed Fresh Produce

Pre-packed boxes of seasonal fruit and vegies. Ideal for households with 1-4 persons.



Small \$9.50 Fruit & Vegie Box Approx. 5 kilos



Regular \$13.50 Fruit & Vegie Box Approx. 6 kilos



Family \$17.50 Fruit & Vegie Box Approx. 8 kilos

"Our residents look forward to the delivery of the fresh food boxes. There is a good variety of quality seasonal fruit and veg. This really helps them with their budgeting as well as provides a way for them to connect to other residents each week."

Older Persons Highrise Worker, Co-Health

### Market-Style Fresh Produce

Your choice of seasonal fruit and vegies, delivered in bulk for your food markets.



"The weekly delivery of approximately 2,000 kilos of high-quality fresh food to our campus means our students have reliable access to affordable, nutritious, and culturally appropriate food. 84% of students who access the program are international students. By offering food relief programs to all students, we hope to reduce some of the inequalities international students face."

Food Programs Officer, The University of Melbourne

Place a one-off order or opt for deliveries on a recurring basis. A minimum order of 10 pre-packed boxes or 50 kilograms applies. We offer free delivery to a single location, within our delivery zone.





## Frequently Asked Questions

#### Who is eligible to make a group order?

Operating as a social enterprise of The One Box, we work with councils, charities, universities and community organisations to facilitate the delivery of fresh, high-quality produce to single households, families, students and seniors experiencing food insecurity in their community. To ensure flexibility, both pre-packed boxes and market-style bulk produce arrangements can be offered at approximately 50% of the recommended retail value. Contact us via freshfoodproject@theonebox.org.au to discuss your requirements and delivery options.

#### What does a typical pre-packed box include?

Our pre-packed boxes are filled with fresh Australian fruit and vegetables of consistently high-quality. We have 3 sizes available, catering for different sized households, available to purchase at approximately 50% of the recommended retail value. All our boxes are filled with culturally inclusive, in season produce. A sample of the current seasonal box can be provided upon request.

#### What is a market-style bulk produce delivery?

Whilst our pre-packed boxes are loved for their simplicity and ease of distribution, we also offer bulk produce deliveries for universities, schools and community organisations who run their own market days or food pantry. These orders can be tailored to your needs and include produce selected from our seasonal menu, provided minimum order quantities of 50 kilograms are met. And, just like our pre-packed boxes, we procure and deliver the bulk produce at a cost of approximately 50% of the recommended retail value.

#### Is delivery free?

Yes, we offer free delivery to a single location within our delivery zone. A minimum order of 10 pre-packed boxes or 50 kilograms applies.

#### Is there a minimum order required?

A minimum order of 10 boxes applies. This can be a single type of box or a mix of our 3 available pre-packed options. A 50 kilogram minimum order applies to our market-style delivery option. The produce selected can be tailored to your needs.

#### Can I customise the pre-packed boxes?

While the produce in our pre-packed boxes cannot be modified, we rotate the box contents based on seasonal availability. Our range of fresh fruit and vegetables aims to be culturally inclusive and appropriate. Contact us via freshfoodproject@theonebox.org.au, and we'll be happy to chat about your needs.

#### If I prefer to pick up my order, is this possible?

Yes. We can agree on a suitable day and time to have your order ready for collection from our premises. Please contact us via <a href="mailto:freshfoodproject@theonebox.org.au">freshfoodproject@theonebox.org.au</a> to discuss your needs.

#### How do I place an order?

Please email us at <a href="mailto:freshfoodproject@theonebox.org.au">freshfoodproject@theonebox.org.au</a> and our friendly team will contact you to discuss your order requirements.

#### How can you help with my charity's fresh food grant applications?

If you're currently seeking grant funding to provide more fresh produce to your community and would like to discuss how the Fresh Food Project could support your application or programs, please email us at freshfoodproject@theonebox.org.au and our friendly team will contact you.





